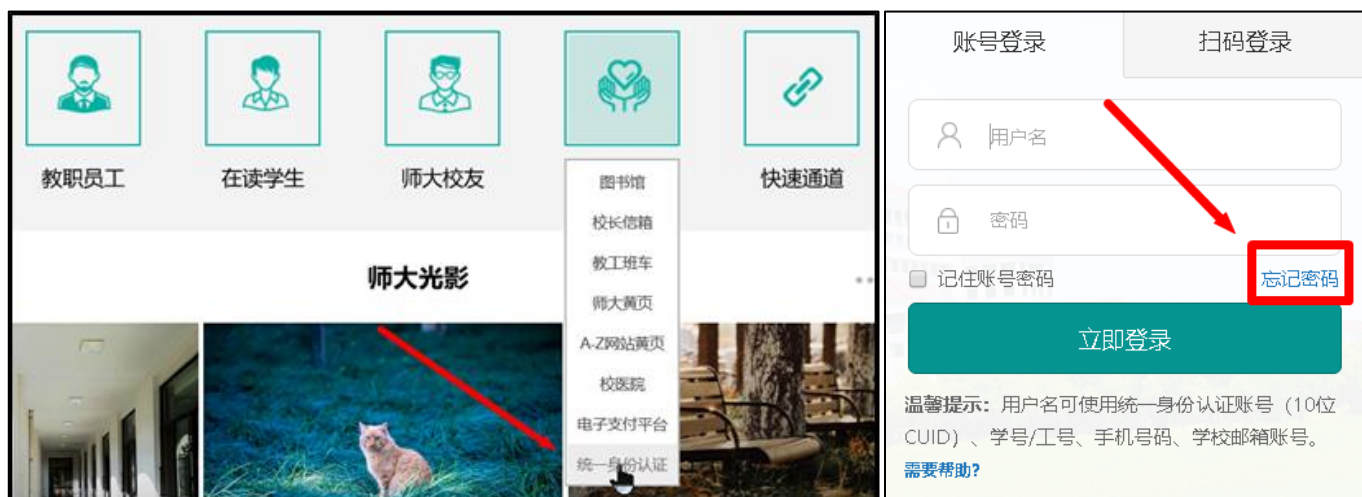


如何找回密码及绑定手机号码

一、如忘记密码可以手机微信扫描下方二维码或访问学校主页（www.shnu.edu.cn，建议使用 Chrome 浏览器）下方公共服务里的统一身份认证，点击忘记密码按钮，然后输入 1000 开头的校园卡号及密保手机，点击下一步进行密码修改（统一身份认证账号为 1000 开头的十位数校园卡号，初始密码为“St”加上身份证号码后六位）；



The image shows a QR code on the left and a login form on the right. The form has two tabs: '验证账号' (Verify Account) and '密码重置' (Reset Password). Under '验证账号', there is a 'CUID:' field with a placeholder '填入1000开头校园卡号'. Below that is a '信息类型:' dropdown menu set to '手机'. There is a '手机:' field with a placeholder '填入密保手机号'. A '验证码:' field is partially visible with a '换一张' (Change) button. At the bottom is a '下一步' (Next Step) button.



The image shows a navigation menu on the left and a login page on the right. The navigation menu includes icons for '教职员工' (Faculty), '在读学生' (Students), '师大校友' (Alumni), '图书馆' (Library), '校长信箱' (President's Mailbox), '教工班车' (Faculty Shuttle), '师大黄页' (Shanghai Normal University Yellow Pages), 'A-Z网站黄页' (A-Z Website Yellow Pages), '校医院' (School Hospital), '电子支付平台' (Electronic Payment Platform), and '统一身份认证' (Unified Identity Authentication). The login page has two tabs: '账号登录' (Account Login) and '扫码登录' (QR Code Login). It features fields for '用户名' (Username) and '密码' (Password), a '记住账号密码' (Remember Account Password) checkbox, and a '忘记密码' (Forgot Password) link. A '立即登录' (Log In Immediately) button is at the bottom. A red arrow points from the '忘记密码' link to the QR code in the navigation menu.

二、如果提示手机号不正确可先绑定上海师大智慧校园，然后使用绑定智慧校园的微信扫码直接登录或进行手机号的绑定及密码的修改，微信绑定及扫码登录方法如下：

1. 微信扫二维码，点击关注，然后点击智慧校园小助手，再点击左下角绑定帐号，



The image shows a WeChat service page for '上海师大智慧校园' (Shanghai Normal University Smart Campus). It includes a logo, a '功能介绍' (Function Introduction) section, '帐号主体' (Account Subject) as '上海师范大学', '客服电话' (Customer Service Phone) as '021-64321010', and a '关注' (Follow) button at the bottom.



The image shows a WeChat service page for '智慧校园小助手' (Smart Campus Assistant). It includes a search bar, a '智慧校园小助手' header with a '关注身份验证' (Follow Identity Verification) button, a '关注身份验证' (Follow Identity Verification) section with a '绑定卡号' (Bind Card Number) button, and a '服务介绍' (Service Introduction) button at the bottom.

2. 填写您 1000 开头的十位数校园卡卡号，再点下一步，填写您的身份证号以及微信绑定的手机号，然后提交，提示绑定成功后即可用于统一身份认证平台扫码登录；

3. 访问需要登录的平台，比如电子支付平台 zhifu.shnu.edu.cn，点击登录界面右上方的扫码登录，用绑定上海师大智慧校园的微信扫描二维码后选择授权登录即可登录需要访问的平台；

4. 如需修改密保手机号请访问学校主页 www.shnu.edu.cn 下方公共服务里的统一身份认证链接，选择扫码登录，首次登录会有新账号指引，根据指引完成手机号绑定及密码修改即可，邮箱可选择跳过；

The image shows a three-step process for mobile verification. Step 1 is '验证手机' (Verify mobile phone), Step 2 is '密码重置' (Reset password), and Step 3 is '邮箱绑定' (Bind email). The current screen is for Step 1. It features a progress bar at the top with three circles, the first of which is active. Below the progress bar is a welcome message: '亲爱的 [用户名] 欢迎您使用统一身份认证系统 为了保障您的信息安全，给您提供更全面、更贴心的服务，请按向导进行信息设置。' The main heading is '手机验证' (Mobile verification) with a yellow warning icon. There are three input fields: '手机号码:' (Mobile number), '验证码:' (Verification code), and '短信验证码:' (SMS verification code). The '手机号码:' field is empty. The '验证码:' field contains the text '请输入右侧的验证码' and has a '获取短信验证码' (Get SMS verification code) button to its right. Below this field is a CAPTCHA image with the text '请先填写图片中的数字，再点击获取短信验证码' and a '换一张' (Change one) button. The '短信验证码:' field contains the text '请输入您收到的短信验证码' and has a '获取短信验证码' button to its right. Below this field is the text '请查收短信，并填写短信中的验证码'. At the bottom of the form is a large green button labeled '下一步' (Next step).

5. 如没有显示新账号指引则直接进入个人信息主页，可点击编辑个人信息，在安全设置中进行密保手机修改。

The image shows two screenshots from the unified identity authentication system. The left screenshot is the '我的信息' (My Information) page. It features a header with the Shanghai Normal University logo and the text '上海师范大学 · 统一身份认证'. Below the header is a navigation bar with '首页' (Home) and '接入应用' (Access applications). The main content area is divided into two columns. The left column shows the user's name, CUID: 1000..., and a button to '编辑个人信息' (Edit personal information), which is highlighted with a red box. The right column shows '常用应用' (Common applications) and '全部应用 (5个)' (All applications (5)). The right screenshot is the '安全设置' (Security Settings) page. It features a header with the user's name and a navigation bar with '我的资料' (My profile), '安全设置' (Security settings), '密码重置记录' (Password reset records), and '我的登录日志' (My login logs). The '安全设置' tab is highlighted with a red box. Below the navigation bar is the '安全设置' section, which includes '原密码:' (Original password) with a '更改' (Change) button, '密保手机' (Security phone), '密保手机号:' (Security phone number) with a '更改' (Change) button, and '密保邮箱' (Security email).